

**Contact: Jim Stewart**  
**Project Manager**  
**PW Consulting**  
**Office: (519) 657-7115**  
**Mobile (519) 588 5841**  
[jim@pwconsulting.com](mailto:jim@pwconsulting.com)  
*For more information or  
interview opportunities*

FOR IMMEDIATE RELEASE  
April 22, 2014

## MICA "Drops the Puck" on a National Spectrum Plan System

Tuesday April 22, 2014

**Brades, Montserrat** – The Montserrat Info-Communications Authority (MICA) completed the implementation of its new enterprise software system designed to manage the island's National Spectrum Plan. MICA is the local authority responsible for managing all of Montserrat's telecommunications licensing and the associated allocation of the valuable spectrum. Spectrum is the scarce resource that enables internet connectivity, mobile phones, aircraft and shipping communications plus broadcasters on AM FM and TV frequencies, along with a host of other telecommunications practices.

The new integrated telecommunications management system (iTMS) Go-Live date was Wednesday April 2, 2014. The Canadian company, PW Consulting, that built and installed the system for MICA celebrated the milestone with the staff and board members in a typically Canadian ice hockey fashion by "dropping the puck" to symbolize the accomplishment.

The new system will enhance MICA's ability to manage all aspects of spectrum use on Montserrat, create a "knowledge repository" on all frequency use and optimize activities around the allocation and frequency occupancy for all customer types that MICA serves.



*Present in the attached photograph from left to right; Paul Payne Board Member, Hogarth Sergeant, Board Member, Monica Blake, Corporate Secretary Clifton Riley, Executive Manager and Jim Stewart, PWC Project Manager, photo taken by David Winter PWC President.*

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### **About Montserrat Info-Communications Authority**

MICA was established to regulate the info-communications sector on the island of Montserrat. The authority works to ensure fair competitive practice by all info-communications providers and to maintain high quality info-communications services at fair and competitive prices. The MICA office is located in St Peters and can be reached at 664 491 3789, via email at [authority@mica.ms](mailto:authority@mica.ms) or on the web at [www.mica.ms](http://www.mica.ms)

### **About PW Consulting**

A Canadian based company located in London, ON, PW Consulting has been operation on Montserrat since 2001. The company provides full supported enterprise wide systems for utilities, such as Montserrat Utilities Limited (MUL) and telecommunications authorities across the Caribbean. PW Consulting offers proven and affordable "open source" technology platforms that are continuously improved. PW Consulting can be contacted at 519 657 7115, via email at [sales@pwconsulting.com](mailto:sales@pwconsulting.com) or on the web at [www.pwconsulting.com](http://www.pwconsulting.com)